Residential Gas Connection Application



1. Connection customer name (property owner): Fields marked with * are compulsory

Name*

Phone number Mobile number

Email*

2. Applicant name (if different from connection customer):

Fields marked with * are compulsory

Name*

Phone number Mobile number

Email*

3. Connection installation details:

House number Lot number Street name

Suburb City

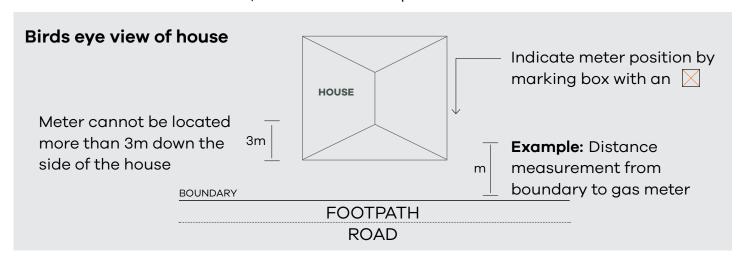
Date gas required by Existing house New Build

Open trench? yes Date no

Right of way consent required? yes no

Are there any obstacles? (eg retaining walls, steep banks)

Please indicate meter location, or attach a house plan.



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4. Gas retailer details:

Contact

Mercury Energy

Nova Energy

5. Appliance details:

Please indicate appliances to be run on natural gas

Water heating	Cooking

continuous flow hob

storage oven

Heating BBQ

ducted central heating radiator **Outdoor**

and underfloor heating space pool/spa heater

heating patio heater

flame-effect fire outdoor flame-effect fire

Other (please specify)

Gasfitter details (if known):

Name Company

Phone number

Sign Date

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1. Introduction

This Contract, between you (Customer, you and your) and Powerco Limited (Powerco, we, us and our), is for the connection (Connection) of your property (from the gas meter) to our natural gas distribution network (Connection). The Contract is made up of:

- · these terms
- the Powerco Residential Gas Connection Application (Application) that you completed or that was completed on your behalf, and
- the Confirmation of Gas Connection Charges form

Note: this contract does not relate to the supply of natural gas by energy retailers. Powerco is not an energy retailer.

2. Connection Charges

We have reviewed your Application and the letter accompanying these terms confirms if there will be a charge for your Connection. The conditions for no connection fees are set out in our Gas Distribution Capital Contribution Guide. (www.powerco.co.nz)

If you do not meet the conditions for no connection fees, the Confirmation of Gas Connection Charges form advises you what the charge will be for your Connection and an invoice will be sent on completion of your Connection.

If we do not receive the full amount by the due date, we reserve the right to charge you any costs incurred in recovering outstanding money owed to us, together with default interest at 8% per annum on all overdue amounts, calculated daily and compounding monthly.

When you set up your account with your gas retailer, it will inform you if there is a charge (payable by you to that gas retailer) for the installation of your gas meter.

3. Additional Charges

If circumstances change, or it becomes clear that the conditions for no connection fees (referred to above) are not met, we may charge you additional charges for your Connection. If that occurs, we will stop working on your Connection, we will tell you what additional charges are payable, and we may ask you to pay those charges before completing your Connection.

4. Gas Connection Confirmation

If we contributed some, or all, of the cost of your Connection, we may seek confirmation that you installed (within 12 months after your Connection) the appliances (or similar) you specified in your Application. We will do that by checking that a gas certificate was issued in respect of those appliances. (We may ask you to provide us with a copy of each gas certificate or we may search the public register of gas certificates operated by the Plumbers, Gasfitters and Drainlayers Board).

If gas certificates do not indicate that you have installed the specified appliances within 12 months after your Connection, you will need to pay us the full cost of your Connection which is up to \$5,000 (plus GST), depending on the work involved and the region.

5. Trenching

We will lay the pipe from our gas main to your gas meter location in the most cost-efficient route. If our contractors need to dig a small trench on your property to complete your Connection, we will take all reasonable care to minimise inconvenience to you and, as far as possible, we will reinstate the trench to the existing conditions. If you are providing an open trench, the trench must meet our standards.

Email info@thegashub.co.nz or call us at 0508 427 482 to request trench specifications.

6. Gas Meter Location

For residential connections, your gas meter must be on your property boundary, along the front of your house, or no more than three metres back from the front left or right side of your house. We can vary this to maintain clearances of one metre from any opening vent, window, door, and any permanently connected electrical appliance, switchboard or metering board, or any permanently connected gas appliance or flue.

For non-residential connections, your gas meter will be located where we consider appropriate after an assessment has been carried out.

If possible, we will install your gas meter in your preferred location. Email info@thegashub.co.nz or call us at 0508 427 482 to request gas meter location specifications.

7. Access to your property

If your Connection needs to cross property owned by another person (such as a right of way) or owned jointly with another person (such as a cross-lease property), we may need to get an easement or other form of consent for the part of the Connection that crosses that property. In this case, there will be some extra documentation to be put in place before we can begin your Connection, and this will be discussed with you in more detail if required.

8. Ownership

We own all the equipment associated with your Connection up to the gas meter. We may also own the gas meter (although a meter service provider may own the gas meter instead of us). You must take reasonable care to make sure that the connection pipe and gas meter are not interfered with or damaged. After giving you reasonable notice, we can enter your property to check and maintain the connection and the gas meter.

9. Cancellation

If you cancel your Connection after we have begun work on it, we may charge you the costs that we have incurred as a cancellation charge. You must pay the cancellation charge regardless of how much the agreed connection and additional charges were going to be.

10. Privacy

We will hold all information you provide to us, and make it available to you, as required by the Privacy Act 2020.

NATURAL GAS APPLIANCE SAFETY

Although natural gas has an excellent safety record, it must be treated with respect to prevent accidents. You must ensure that a registered certified Gasfitter installs or converts your appliances and certifies them as required by law. You must keep them in a safe condition. Please refer to our website for gas safety information by visiting www.thegashub.co.nz or call us at 0508 427 482.

The Gas Hus is part of Powerco Limited. Powerco has a free internal complaints resolution process. Contact NOC customer services by email customerservices@powerco.co.nz or phone 0800 769 372. Powerco is also a member of Utilities Disputes Ltd. Utilities Disputes Ltd is a free, independent dispute resolution service for complaints about gas and electricity companies. Contact: Freepost 192682, PO Box 5875, Wellington 6145 / 0800 22 33 40 /info@ utilitiesdisputes.co.nz/www.utilitiesdisputes.co.nz.